

Hannie Heilpern
Product Designer

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Bio

I am fascinated by how the world works, how people operate within it, and how design can create change through the innovation of products, services, and systems. My strong self-discipline, time management, and attention to detail enable me to excel in stages of the design process such as problem-solving, prototyping and investigating user needs.

Education

Bachelor of Design in Product Design
University of Technology Sydney, 2020 - 2022
Higher School Certificate
Moriah College, 2018

Technical Skills

Adobe Creative Suite	Microsoft Office Suite
Figma and wireframing	Solidworks
Lo-fi and hi-fi prototyping	3D modelling and rendering

Research

User Interviews	Heuristic evaluation
Contextual Inquiry	Task Analysis
Usability Testing	Ethnography
Affinity Mapping	Observation
Journey Mapping	

Work Experience

Moriah College
Design Technician, 2023 - Current
Collaborated closely with students and teachers to create and organise subject materials while ensuring timely availability of required resources. Demonstrated commitment to safety by adhering to WH&S policies and maintaining a well-equipped and safe learning environment.

Cotton On Kids

Retail Sales Assistant, 2021 - 2023

Fostered professional working relationships with management and team members to create a high-impact visual merchandise experience within. Also showed initiative and provided superior customer service to an average of 60 customers a day.

Provider Choice

Invoice Processor, 2020 - 2021

Processed data entry of the financial arrangements for customer's NDIS plans, including payment of a customer's service and/or product invoices. Completed up to 100 data entries per day with high attention to detail, escalating problem cases through to the correct channels.

Volunteer Experience

Junior Carnival

NSW Youth Leader, January 2020

Chaperoned a team of 80 children from Sydney to Perth to participate in a junior sports carnival event. Was responsible for the safety and wellbeing of the children as well as leading them during sports day and social activities.

Magen David Adom Israel

Volunteer Paramedic, June 2019 - August 2019

Worked alongside qualified paramedics assisting with medical emergencies across Israel. Exposed to high risk, high stress situations in which high level decision making was necessary.

References

Available upon request